Forgot your @education password

If you have a **mobile number** associated with your account, click "Forgot Password" at login, and receive a code on your phone.
This is the fastest and simplest way to get back online. The I.T. department can help you set this up, or you can follow this guide.

If you **do not** have a mobile number associated with your account, the I.T. department can reset your password with a temporary one, which **must be updated within 7 days**.

> **Note: You must wait at least 24 hours after being given a temporary password, to update the password.**

Staff can also register for self-service password resets by setting up three security questions here:

https://edupassmyaccount.education.vic.gov.au/
This must be set up beforehand. See the I.T. department for support with this if needed.

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