

# Applications/Programs

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# Fix Arduino Library not downloading

Set proxy settings

1. Open the software
2. Open preferences
3. Click on network
4. Set proxy

Host name: eduproxy

Port Number: 8000



5. click on ok
6. ALL DONE

# Install and License RealCAD 5.5

1. open file explorer in the address bar type or copy in \\018827FS001\Programs



If you are asked to login to access this share  
username is your curric\WRC username (example curric\abc1234) and your WRC  
password

2. Find the folder RealCAD-v5.5 and open the folder
3. DoubleClick on RealCAD-v5.5-Installer.exe to start the installer
4. follow the on-screen instructions to install
5. Once RealCAD 5.5 has been installed we now to need license the software
6. on the first time loading ReadCAD5.5 click on Set License Key



7. Then click on  
under Have you purchased? click Yes  
Connect to a licensed network server



8. type in or copy \\018827APP002\RealCAD-Network-Licensing into the address bar and  
double click on keyserver.ini



9. On the next promote do not click ok right away as I.T needs to restart open the  
RealCAD5.5 License server to apply the License to your device once the license has been  
applied you are good to go



**If you receive error message below you will need to create a ticket by going to <https://support.wrc.vic.edu.au/> and signing in with your WRC account (not your WRC email address) or you can email [it@wrc.vic.edu.au](mailto:it@wrc.vic.edu.au) asking for the RealCAD5.5 License server to be restarted**



# Webex App | Change your audio settings

<https://help.webex.com/en-us/article/n139bv9/Webex-App-%7C-Change-your-audio-settings>

# How to clear Web Browser cookies and cache



Edge

<https://support.microsoft.com/en-us/windows/manage-cookies-in-microsoft-edge-view-allow-block-delete-and-use-168dab11-0753-043d-7c16-ed5947fc64d>

At the top **right**, click the 3-dot menu button and then **History**

Select the **Bin** icon

Make sure the following items are **ticked**:

- Cookies and other site data
- Cached images and files



Chrome

<https://support.google.com/accounts/answer/32050?hl=en&co=GENIE.Platform%3DDesktop>

At the top right, click the 3-dot menu button and then **Delete browsing data...**

Make sure the following items are **ticked**:

- Cookies and other site data
- Cached images and files



## Brave

<https://support.brave.com/hc/en-us/articles/360048833872-How-Do-I-Clear-Cookies-And-Site-Data-In-Brave>

At the top right, click the 3-line **menu** button and select **History**.

Select the option **Clear recent history...**

Make sure the following items are **ticked**:

- Cookies and site data
- Temporary cached files and pages



## Firefox

<https://support.mozilla.org/en-US/kb/clear-cookies-and-site-data-firefox>

At the top right, click the 3-line **menu** button and select **History**.

Select the option **Clear recent history...**

Make sure the following items are **ticked**:

- Cookies and site data
- Temporary cached files and pages



## Opera

<https://blogs.opera.com/tips-and-tricks/2023/04/clean-browser-and-remove-trackers/>

At the top left, click the Opera icon/button and select **History > Clear browsing data**.

Make sure the following items are **ticked**:

- Cookies and other site data
- Cached images and files



Safari

<https://support.apple.com/en-au/guide/safari/sfri11471/mac>

At the top left, click **Safari**, then **Preferences...**

Click Privacy, then **Manage Website Data...** Then click the **Remove All** button.



# How to access Student Activity Locator (SAL)

# How to access the SAL

## 1. Create an account



**Student Activity Locator (SAL)**

Use the SAL to record activities and excursions that happen outside school hours or school grounds.

To sign up, click 'Create an account'. Service requests are no longer required to access the SAL. If you have already submitted the request, you do not need to sign up again.

**Login**

**a.** **Government school staff login**

**b.**  **c.** 

**OR**

**d.** Login with username

Username

Password

**Login**

[Forgot your password?](#) [Create an account](#)

[Unsure? Click here to view the guide](#)

## 2. Complete the form

**Student Activity Locator (SAL)**

**School user registration**

\* First Name

\* Last Name

\* Email

\* School Name

Are you a Principal (including Assistant/Deputy/Acting) or admin staff? ☐ **No**

**Register**

[Back to login](#)

[Unsure? Click here to view the guide](#)

**i** Non-government schools need a nominated approver who can grant future access requests. Select yes if you are in a role that can grant these requests. Government school users do not need to answer this question.


## 4. Log in using your school email

**a.** **Government school staff login**

**b.**  **c.**  **d.** 

Log in using Government school staff login (a), Google (b), Microsoft (c) or the username and password in your email (d).

## 3. Check your email to verify your account



You will receive an email when your request has been approved. If you are a government school user or a nominated approver, your request will be sent to the department for review. If you are a non-government school user, your request will be sent to your school's nominated approver.

For support contact:  
[emergency.management@education.vic.gov.au](mailto:emergency.management@education.vic.gov.au)  
To access the SAL go to <https://sal.educationapps.vic.gov.au/>



Department  
of Education