

Compass CRT Accounts

Within Compass, there are 26 generic CRT Accounts (CRT00 to CRT25) with usernames and passwords that have the default permissions set to CompassReplacementStaff that limit their access within the portal. These accounts enable your office staff to reset the passwords as frequently as required without requiring action by your school's IT Team.

To provide a CRT with the username and password of a generic CRT Account, navigate to the Organisation Menu (Grid icon) > People Management. Within the search field on the People tab enter 'CRT' to view the filtered list of generic CRT Accounts.

People Management

| PeopleDoctorsTransition | | | | | | |
|--|-----------|--------------|---------------------|-------------|------------|-------|
| + Add Actions Export & Stats Advanced Filter crt | | | | | | |
| <input type="checkbox"/> | OrgUserId | Compass Code | Name | User Status | Form Group | Role |
| <input type="checkbox"/> | 4 | CRT01 | Replacement Teacher | Active | - | Staff |
| <input type="checkbox"/> | 5 | CRT02 | Replacement Teacher | Active | - | Staff |
| <input type="checkbox"/> | 6 | CRT03 | Replacement Teacher | Active | - | Staff |
| <input type="checkbox"/> | 7 | CRT04 | Replacement Teacher | Active | - | Staff |
| <input type="checkbox"/> | 8 | CRT05 | Replacement Teacher | Active | - | Staff |
| <input type="checkbox"/> | 9 | CRT06 | Replacement Teacher | Active | - | Staff |
| <input type="checkbox"/> | 10 | CRT07 | Replacement Teacher | Active | - | Staff |
| <input type="checkbox"/> | 11 | CRT08 | Replacement Teacher | Active | - | Staff |
| <input type="checkbox"/> | 12 | CRT09 | Replacement Teacher | Active | - | Staff |
| <input type="checkbox"/> | 13 | CRT10 | Replacement Teacher | Active | - | Staff |

Tick the row(s) of the relevant CRT Account(s) to assign > Click on the 'Actions' button and select 'Reset Local Passwords' from the dropdown menu > Click 'Yes' to reset the passwords of all selected Local Account users.

People Management

The screenshot shows the 'People Management' interface. At the top, there are tabs for 'People', 'Doctors', and 'Transition'. Below these is a toolbar with 'Add', 'Actions', and 'Export & Stats'. The 'Actions' menu is open, showing options like 'Email', 'Create Inactive Milestone', 'Reset Local Passwords', 'Reset iCal Link', 'Generate Login Letters', 'Edit Parent Login Letter', 'Bulk Update Phone Extensions', 'Label Generation', and 'Delete Users'. The 'Reset Local Passwords' option is highlighted. Below the menu is a table of users. The table has columns for 'OrgUs', 'Email', 'User Status', 'Form Group', and 'Role'. The first 16 rows are for 'Replacement Teacher' staff. Rows 17, 18, and 19 are highlighted in blue and have checkboxes checked. These rows are labeled CRT14, CRT15, and CRT16 respectively. The bottom of the interface shows 'Page 1 of 2' and 'Items 20'.

| OrgUs | Email | User Status | Form Group | Role |
|-------|-------|-------------|------------|-------|
| 4 | | Active | - | Staff |
| 5 | | Active | - | Staff |
| 6 | | Active | - | Staff |
| 7 | | Active | - | Staff |
| 8 | | Active | - | Staff |
| 9 | | Active | - | Staff |
| 10 | | Active | - | Staff |
| 11 | | Active | - | Staff |
| 12 | | Active | - | Staff |
| 13 | | Active | - | Staff |
| 14 | | Active | - | Staff |
| 15 | | Active | - | Staff |
| 16 | | Active | - | Staff |
| 17 | CRT13 | Active | - | Staff |
| 18 | CRT14 | Active | - | Staff |
| 19 | CRT15 | Active | - | Staff |
| 20 | CRT16 | Active | - | Staff |
| 21 | CRT17 | Active | - | Staff |
| 22 | CRT18 | Active | - | Staff |
| 23 | CRT19 | Active | - | Staff |
| 24 | CRT20 | Active | - | Staff |

A small pop-up window with the new passwords will display to then give to appropriate CRT(s).

The screenshot shows a pop-up window titled 'Reset passwords for local accounts'. It contains a question mark icon and the following text: 'This will reset passwords only for selected local user accounts. Any selected user accounts which are not local will not have their passwords reset.' Below this, it says 'This will also log out these users from any web or mobile sessions they may have.' and 'Would you like to continue?'. At the bottom, there are two buttons: 'Yes' and 'No'. The 'Yes' button is highlighted with a red box.

The generic CRT account passwords will expire at 5pm, 3 business days after the password was reset and issued (the user will see a notification on their dashboard advising the date/time of the expiry).

If you need to stop the CRT access prior to this, just reset the password for the relevant CRT Account in People Management. When you assign the CRT Account again to a new individual, the password needs to be re-set.

Revision #1

Created 15 November 2024 01:22:49 by Dean Radford

Updated 15 November 2024 01:24:42 by Dean Radford