

Compass CRT Accounts

Within Compass, there are 26 generic CRT Accounts (CRT00 to CRT25) with usernames and passwords that have the default permissions set to CompassReplacementStaff that limit their access within the portal. These accounts enable your office staff to reset the passwords as frequently as required without requiring action by your school's IT Team.

To provide a CRT with the username and password of a generic CRT Account, navigate to the Organisation Menu (Grid icon) > People Management. Within the search field on the People tab enter 'CRT' to view the filtered list of generic CRT Accounts.

People Management

PeopleDoctorsTransition						
+ Add Actions Export & Stats Advanced Filter crt						
<input type="checkbox"/>	OrgUserId	Compass Code	Name	User Status	Form Group	Role
<input type="checkbox"/>	4	CRT01	Replacement Teacher	Active	-	Staff
<input type="checkbox"/>	5	CRT02	Replacement Teacher	Active	-	Staff
<input type="checkbox"/>	6	CRT03	Replacement Teacher	Active	-	Staff
<input type="checkbox"/>	7	CRT04	Replacement Teacher	Active	-	Staff
<input type="checkbox"/>	8	CRT05	Replacement Teacher	Active	-	Staff
<input type="checkbox"/>	9	CRT06	Replacement Teacher	Active	-	Staff
<input type="checkbox"/>	10	CRT07	Replacement Teacher	Active	-	Staff
<input type="checkbox"/>	11	CRT08	Replacement Teacher	Active	-	Staff
<input type="checkbox"/>	12	CRT09	Replacement Teacher	Active	-	Staff
<input type="checkbox"/>	13	CRT10	Replacement Teacher	Active	-	Staff

Tick the row(s) of the relevant CRT Account(s) to assign > Click on the 'Actions' button and select 'Reset Local Passwords' from the dropdown menu > Click 'Yes' to reset the passwords of all selected Local Account users.

People Management

The screenshot shows the 'People Management' interface. At the top, there are tabs for 'People', 'Doctors', and 'Transition'. Below these is a toolbar with 'Add', 'Actions', and 'Export & Stats'. The 'Actions' menu is open, showing options like 'Email', 'Create Inactive Milestone', 'Reset Local Passwords', 'Reset iCal Link', 'Generate Login Letters', 'Edit Parent Login Letter', 'Bulk Update Phone Extensions', 'Label Generation', and 'Delete Users'. The 'Reset Local Passwords' option is highlighted. Below the menu is a table of users. The first three rows are highlighted in blue, and the 'Reset Local Passwords' option is highlighted in red. The table has columns for 'OrgUs', 'Email', 'User Status', 'Form Group', and 'Role'. The first three rows are: 17, CRT14, Replacement Teacher, Active, - Staff; 18, CRT15, Replacement Teacher, Active, - Staff; 19, CRT16, Replacement Teacher, Active, - Staff. The bottom of the screen shows 'Page 1 of 2' and 'Items 20'.

OrgUs	Email	User Status	Form Group	Role
4		Active	-	Staff
5		Active	-	Staff
6		Active	-	Staff
7		Active	-	Staff
8		Active	-	Staff
9		Active	-	Staff
10		Active	-	Staff
11		Active	-	Staff
12		Active	-	Staff
13		Active	-	Staff
14		Active	-	Staff
15		Active	-	Staff
16	CRT13	Active	-	Staff
17	CRT14	Active	-	Staff
18	CRT15	Active	-	Staff
19	CRT16	Active	-	Staff
20	CRT17	Active	-	Staff
21	CRT18	Active	-	Staff
22	CRT19	Active	-	Staff
23	CRT20	Active	-	Staff

A small pop-up window with the new passwords will display to then give to appropriate CRT(s).

The screenshot shows a pop-up window titled 'Reset passwords for local accounts'. It contains a question mark icon and the following text: 'This will reset passwords only for selected local user accounts. Any selected user accounts which are not local will not have their passwords reset.' Below this, it says 'This will also log out these users from any web or mobile sessions they may have.' and 'Would you like to continue?'. At the bottom, there are 'Yes' and 'No' buttons. The 'Yes' button is highlighted with a red box.

Reset passwords for local accounts

?

This will reset passwords only for selected local user accounts. Any selected user accounts which are not local will not have their passwords reset.

This will also log out these users from any web or mobile sessions they may have.

Would you like to continue?

Yes No

The generic CRT account passwords will expire at 5pm, 3 business days after the password was reset and issued (the user will see a notification on their dashboard advising the date/time of the expiry).

If you need to stop the CRT access prior to this, just reset the password for the relevant CRT Account in People Management. When you assign the CRT Account again to a new individual, the password needs to be re-set.

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