

# Installation and Licensing Guide: RealCAD 5.5

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### Step 1: Access the Installation Files

1. Open **File Explorer**.
2. In the address bar, enter: \\018827FS001\Programs
3. If prompted to log in:
  - **Username:**  (e.g., )
  - **Password:** Your WRC password
4. Navigate to the folder **RealCAD-v5.5** and open it.
5. Double-click **RealCAD-v5.5-Installer.exe** to start the installation.
6. Follow the on-screen instructions to complete the installation.

### Step 2: License RealCAD 5.5

1. Launch **RealCAD 5.5** for the first time.
2. Click **Set License Key**.
3. Under **Have you purchased?**, select **Yes**.
4. Choose **Connect to a licensed network server**.
5. Enter or copy the following into the address bar: \\018827APP002\RealCAD-Network-Licensing
6. Double-click **keyserver.ini**.

“ **Important:** Do **not** click **OK** immediately. IT must restart the RealCAD 5.5 License Server to apply the license to your device. Once the license has been applied, RealCAD 5.5 is ready for use.

### Step 3: Troubleshooting

If you receive an error message during licensing:

1. Create a support ticket: <https://support.wrc.vic.edu.au/>  
Sign in with your **WRC account** (not your email address).

Alternatively, email [it@wrc.vic.edu.au](mailto:it@wrc.vic.edu.au) requesting the **RealCAD 5.5 License Server** to be restarted.

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