

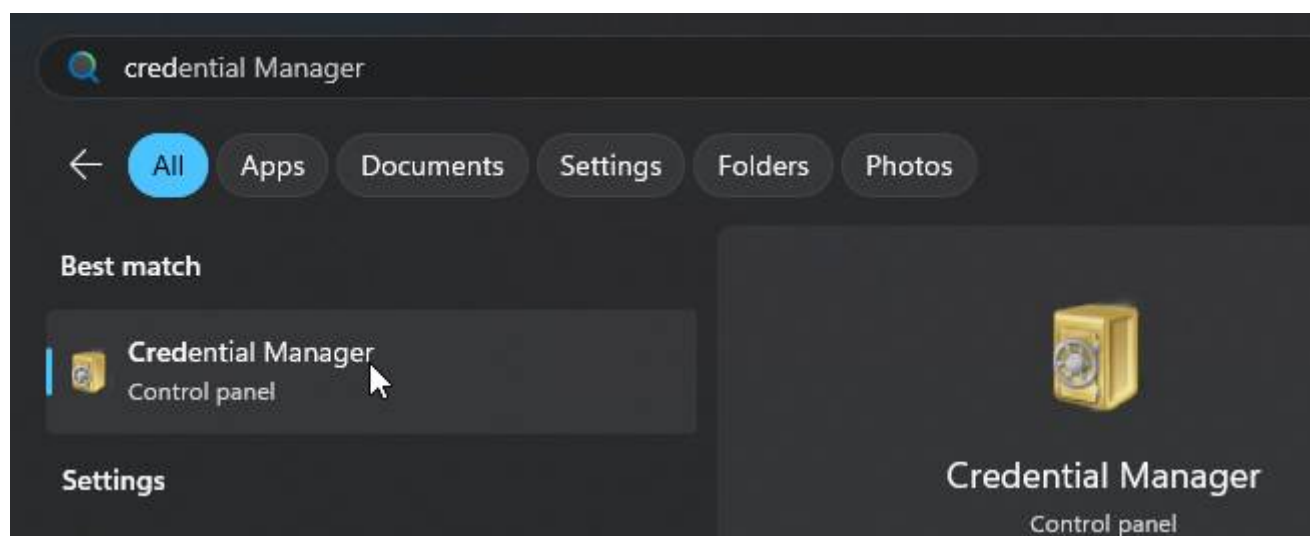
Updating Saved Passwords for Network Drives and Printers

If you have recently changed your `@education` or `@schools` password, you may need to update the saved password in **Credential Manager** to regain access to your network drives and printers.

Windows Instructions

Step 1 — Open Credential Manager

1. Open the **Start Menu**
2. Search for **Credential Manager**
3. Open the app



Step 2 — Open Windows Credentials

Click **Windows Credentials**.



Step 3 — Find Saved Network Drive and Printer Credentials

Look for entries named:

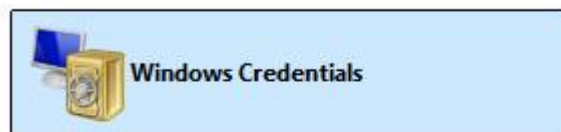
- 10.132.200.95
- 8827SPRINT01
- Any other entries starting with:
 - 10.132
 - 8827

These entries may be used for network drives and printer access.

Click each entry to expand it, then click **Edit**.

Manage your credentials

View and delete your saved log-on information for websites, connected applications and networks.



[Back up Credentials](#) [Restore Credentials](#)

Windows Credentials

[Add a Windows credential](#)

10.132.200.95 — or 8827SPRINT01

Modified: 15/07/2024 ^

Internet or network address: 10.132.200.95

Username: edu001\10020431

Password:

Persistence: Enterprise

[Edit](#) [Remove](#)

Step 4 — Update Your Password

Update the password field using your **new** @education or @schools password.

Edit Windows credential

Make sure that the username and password that you type can be used to access the location.

Internet or network address

(e.g. myserver, server.company.com): 10.132.200.95

Username:

edu001\10020431

Password:

••••••••

Username Format

Staff

edu001\username

Students

edu002\username

Click **Save** when finished.

Finished

Your network drives and printers should now reconnect correctly.

If you still have issues:

- Restart your laptop
- Try printing again
- Check your network drive access
- Contact the IT Department if the problem continues

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